

TEG's Ticket Purchasing Policy

Purpose

To provide clear instructions for TEG Workers when purchasing tickets for events.

Scope

This Policy applies to any person who carries out work in any capacity for TEG including employees and Contractors referred to as **Workers** in this Policy.

Definitions

- **Public Facing Channels:** Means channels through which tickets for events are accessible by the general public. For example: authorised ticket vendors, physical ticket outlets, online ticketing websites, advertised ticketing apps or published ticketing links.
- **Non-public facing channels:** Any platform, channel or method that is not a Public Facing Channel. For example: channels that provide restricted access to event tickets including (without limitation) internal or external ticketing systems, ticket holds or allocations or other specialised channels that are not accessible by the general public.

Policy Statement

Workers must only purchase tickets through Public Facing Channels. Workers must not purchase tickets through Non-Public Facing Channels under any circumstances. Failure to comply may result in disciplinary action, including the termination of employment.

Policy Owner and Effective Date

- **Policy Owner:** *Chief Operating Officer & Head of Global Ticketing*
- **Effective Date:** 27 June 2024